



Travel Updates as of 2 June 2009

1. REMOVAL OF STRICT NUT-FREE MEALS (NFMLB) AND NON-STANDARD SPECIAL MEALS (SPML)

A) REMOVAL OF STRICT NUT-FREE MEALS (NFMLB)

Effective 01 JUNE 2009, Singapore Airlines will stop accepting requests for NFMLB, whereby passengers request for both nut-free special meal and nuts to be removed from the cabin. However, requests for NFMLB that were made and accepted before 01 JUNE 2009, for flights after 01 JUNE 2009, will still be honoured. The acceptance of NFMLA, whereby a nut-free special meal is provided to passenger remains unchanged. The cut-off time for the request of NFMLA is 48 hours prior to STD. Please be informed that packet nuts and unprocessed nuts, as well as nuts and nuts derivatives in the menu would not be removed from the flight. Please also note of the non-uplift of NFMLA and NFMLB ex Paris (CDG). We are only able to provide nut-free special meals (NFMLA) and not a nut-free cabin (NFMLB). Passengers with nut allergies are to consult their doctors and carry the necessary medication as a precaution

[Source SQ]

B) REMOVAL OF NON-STANDARD SPECIAL MEALS (SPML)

Effective 27 MAY 2009, all SPML free text requests (examples below) will be rejected. Only standard IATA meal codes will be accepted. In our review, we note that SPML free text requests typically made by travel agents were of the following categories:

- a) Passengers do not want specific food item e.g. No Beef, No Chicken
 - Such requests are not necessary as passenger can choose his/her preferred meat type from the menu.
- b) Passengers want specific food item e.g. Steamed Fish with Broccoli, Chicken only, Pineapples only
 - Singapore Airlines is unable to cater a specific method of cooking or a specific meat type or fruit.
- c) For medical reasons e.g. Cannot take nuts, Allergic to seafood
 - For special meals due medical reason, such requests will be on request basis only.

2. DELTA AIRLINES 2ND BAG FEE (AMENDMENT)

Delta/Northwest will now charge an International 2nd bag fee for travel only between the US and Europe. The International 2nd bag fee will be \$50 USD. This 2nd bag fee will be applied to tickets purchased on/after May 23, 2009 when traveling on/after July 1, 2009.

Exemptions for this fee will include:

- Passengers who purchased tickets prior to May 23, 2009
- First and Business Class passengers
- SkyMiles and WorldPerks Elite Members including Flying Colonels (EP/PM/GM/FO/FC)
- Active Duty Military members traveling on orders
- Passengers who are confirmed on a Full Y class economy ticket
- Non-revenue and Company Business travelers including crew, jump seat, buddy pass and family fare travelers.

[Source DL]

3. MALAYSIA AIRLINES - DISCONTINUE FREE BAGGAGE ALLOWANCE FOR STUDENTS TRAVEL

Please be informed that the Free Baggage Allowance for student travel will be discontinued effective immediately. Hence, the Free Baggage Allowance will not be applicable to Nett Market Fares and other tactical.

[Source MH]

4. CESSATION OF VISA REQUIREMENTS FOR MEXICAN PASSPORT HOLDERS TO SINGAPORE

The Immigration & Checkpoints Authority of Singapore has officially announced that, with effect from 12 May 2009, visa will NOT be required for all Mexican nationals (including holders of diplomatic, service/official and ordinary passports) to enter Singapore

[Source CX]

5. VISA REQUIREMENTS FOR MEXICAN NATIONALS TO ENTER JAPAN

With immediate effect, the below visa requirement is applied to Mexican nationals to enter Japan.

1. Japan

Mexican nationals who are holders of Mexican Passports will require visas to enter Japan

As a reminder, in connection with the influenza A (H1N1) outbreak, many countries may tight-up the local entry requirement without advance notice, especially for Nationals of Mexico

[Source CX]

6. TRANSITING HONG KONG TO AND FROM PEARL RIVER DELTA (PRD) VIA SKYPIER

The documentation requirements for passengers transiting to/from Pearl River Delta (PRD) via SkyPier in HKIA has been updated. The requirements are summarized as follows

a. Transiting to PRD (Air-to-Sea)

Passengers must be in possession of a valid passport / visa for HKG, in addition to a visa and / or re-entry permit for PRD destinations in China and Macau

b. Transiting from PRD (Sea-to-Air)

Passengers must hold a valid passport with visa or re-entry permit for the destination and complies with the "transit without visa" requirements in HKG

[Source CX]

7. ADVANCE PASSENGER / CREW INFORMATION (API) - SOUTH AFRICA UPDATED

With effect from 15 Jun 09, Advance Passenger Information (API) will be an official requirement for flights arrive or depart from South Africa

API in SSR element is required for booking with flights involved. Details as below:-

[Source CX]

- a. Document Type
- b. Issuing country/state
- c. Document number
- d. Nationality
- e. Data of birth
- f. Gender
- h. Document expiry date
- i. Surname